

****CONTRACTOR ANNOUNCEMENT****

MDOT e-Proposal Post Upgrade Technical Difficulties

MDOT e-Proposal is experiencing technical difficulties since being upgraded on May 7, 2020. We are actively working with our IT department to resolve the issues. We realize this is an inconvenience and hope for a timely resolution.

These issues and temporary workarounds include:

- 1. Users are unable to download files that are larger than 69 MB.**
 - a. *Temporary Solution:* Please email both MDOT-eProposal@Michigan.gov and the MDOT Project Manager regarding which Letting, Item No. and file(s) larger than 69 MB you would like to download. MDOT will then email a ProjectWise link for you to download the file(s).
 - b. Unfortunately, this workaround requires a MDOT ProjectWise login and password to access the file(s). If you or someone at your company does not have a login and password, please email MDOT-ProjectWiseConst@Michigan.gov.
- 2. Users may receive an error when clicking on the Lettings pull down.**
 - a. *Solution:* Clear your internet browser's cache and try accessing the e-Proposal's Letting module again. Please contact us at MDOT-eProposal@Michigan.gov if this does not work or you would like instructions on how to clear your Internet Explorer or Chrome cache.
- 3. NTB subject line comes into email's CC field vs. Subject field and '&subject=' text is in the subject line.**
 - a. *Temporary Solution:* Remove the text in the cc: field and replace it with MDOT-eProposal@Michigan.gov. In the subject line enter the letting date and item number as well as insert your question into the body of the email. The MDOT e-Proposal team will post these inquiries to e-Proposal as quickly as possible and return an email to both the inquirer and MDOT project manager.

Please do not hesitate to contact MDOT-eProposal@Michigan.gov with any questions or issues. We will let everyone know when these issues have been resolved.

Lansing, MI
5/11/2020